

### THEME

Leaving No One Behind in Learning & Development: The Practicalities

VENUE: ALISA HOTEL, TEMA TIME: 9:00AM - 4:00PM

## **EVENT BROCHURE**

# WELCOME TO L&D AFRICA 2022 CONFERENCE

## ABOUT L&D AFRICA

Learning and Development (L&D) Africa is a network of L&D professionals in Africa and beyond. We bring together African L&D practitioners and enthusiasts in the organizational and personal development space to engage, develop ideas and share common learnings. We organize conferences, webinars and seminars for members of our network and other interested parties.

It was started in 2020 and is the first and only community of Learning and Development Professionals across Africa. Our flagship event is the annual L&D Africa Conference which brings together over 700 participants from all over the world to discuss relevant themes and issues in the L&D industry in Africa and beyond. Our Pan-African community is currently over 1500 members strong.

L&D Africa's technical partner is the International Finance Corporation (IFC)'s Grow Learn Connect. The network is hosted by Rainbow Consult which coordinates the activities of L&D Africa.



## Leaving no one behind in learning and development: The practicalities.

Address from Chairperson of the L&D Africa Board

### "Education is not the filling of a pail, but the lighting of a fire"- William Butler Yeats

This quote from the Irish poet and writer is so apt. Most importantly because learning helps people see themselves as a vital part of the larger community. They catch a spark and light a fire. Welcome to the first in-person Learning & Development Africa Conference. Over the next two days, we will be discussing key strategies to ensure learning inclusion for all individuals in the workplace. In learning, leaving no one behind means putting a much greater emphasis on scaling up access to quality education services, especially for the most marginalized. We must do a far better job at extending education's reach to those currently left out in businesses and beyond the workplace.

As you know, the looming skills gap is of major concern to the productivity of many organizations. The 2022 L&D Global Sentiment Survey reports that of all seven continents, Africa (14.5%) was most enthusiastic about reskilling/upskilling, and Australia and New Zealand (12.0%) the least. Reskilling/upskilling (13.2%), collaborative/social learning (10.6%), and coaching/mentoring (9.2%) ranked as the top three focus areas of workplace L&D in Africa. Personalization/adaptive delivery and microlearning ranked top 3 and 6 in the rest of the world. But surprisingly, in Africa, these are of lesser importance when compared to the strong preference for technology; learning analytics, learning experience platforms, AI, virtual reality, and mobile delivery. For instance, Nigeria reported a very high desire for incorporating virtual reality and AI into her L&D approach and South Africa recorded a high interest in leveraging mobile delivery of training.

The current weak relationships between tasks, skills, qualifications, and experience must be replaced with closer and more accurate relationships. To achieve this, we need to align our actions towards implementing skills-based talent management systems that encourage continuous learning, cutting across relevant industries. Organizations can then understand what skills an employee should develop for a role, now or in the future; employees can fill positions based on actual ability rather than mere claim, and the management can plan future organizational capability with confidence.

As we embark on this great collective journey, let us cast our minds to practical ways of reshaping the L&D narrative in Africa, as we engage with different speakers on leveraging technology to solve the accessibility challenge, extending learning to persons with disabilities, using data to make better L&D decisions, and rethinking strategies to embrace a performance-driven learning culture. Closing Remarks

I will shortly hand over to Diana Antwiwaa Amoako and Christian Elongue. But before I do that, I would like to place on record my thanks to the L&D Africa partners, International Finance Corporation, ANDE West Africa, Ghana Chamber of Commerce, CEFAC, Tushiya, the L&D committee members, and the organizing committee for their outstanding efforts towards the success of this conference. We have some of the best people in the industry working at the L&D Africa Board and their efforts will continue to place the board in a strong position to capture the opportunities ahead.

I would like to thank all participants present physically and online for clearing out your schedules to participate in this conference.

I would also like to thank my fellow board members for their support during the year. We have had a solid year. The outlook is positive. The conditions are favorable.

I look forward to the years ahead with confidence.

Thank you.

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## THE CONVENER

Margaret is the Managing Partner of Rainbow Consult. She is an accomplished Management Consultant and Human Resource Practitioner with over 25 year's experience. She has superior skills in Adult Learning and Instructional Design. Margaret has proven herself in institutional development and she possesses exceptional training, facilitation, and public speaking skills. She is a Learning and Performance Institute (LPI) Expert Facilitator, Face-to-Face and Online Facilitator, Certified Online Learning Designer, a Certified Assessor in addition to being an International Finance Corporation (IFC) Certified Master Trainer, IFC Master Trainer in Designing and Developing for Learning and a certified Instructional Designer.

She is also an International Coaching Federation (ICF) Certified coach. Margaret is a member of the West African Civil Society Leadership Institute. She is also a provisional anti-corruption compliance trainer for the Center for International Private Enterprise (CIPE). A prolific public speaker, Margaret has served as a coach and mentor in the Mandela Washington Fellowship and Moremi Initiative programs. She loves to coach and mentor young women. She serves as the board chair of the HR Network Africa and sits on the board of advisors of the Learning and Performance Institute (LPI), UK and Leaders Fort Company.



## THE ADVISORY BOARD CHAIR

Nneka Okekearu is the Advisory Board Chair for L&D Africa Conference 2022. She heads Gender and is Deputy Director at the Enterprise Development Centre of the Pan Atlantic University. A certified IFC TPMA Assessor, Leadership trainer from the Centre for Creative Leadership US, and Global Mentor with the Michigan State University. She has mentored over 1000 entrepreneurs in the last decade and a half helping them clarify their: Positions, Profits, and Processes. Her passion lies in helping entrepreneurs unlock their passions and potential.



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## ABOUT THE L&D AFRICA CONFERENCE 2022

This year 2022, the Conference will be held under the theme "Leaving No One Behind in Learning and Development -The Practicalities".

As we embark on this great impactful learning and development journey, we hope that no one will be left behind bearing in mind that with the increase of globalisation in the world, cultural diversity in the workplace has grown as a trend. A culturally diverse workplace includes:

- Persons with Physical and Learning Disabilities
- Neurodivergent Learners
- ♦ All Religions
- All Social Classes
- All Age/generational differences
- ♦ All Genders
- All Races and ethnicity

The Conference will therefore delve into the following specific topics in line with current trends in the industry:

- Rethinking or restrategizing for L&D in light of the global trends:
  - The Great Talent Exodus: How can it be prevented in an organization?
- Using technology for wider accessibility and promoting diversity and inclusion:
- Micro-learning: The role of using mobile apps, animation learning, gamification, etc as an effective approach to L&D
  - Inclusive mobile technologies for L&D in rural organizations
  - L&D as a tool to build and support a Neurodiverse (ADHD, Depression, Dyslexia, Dyscalculia, Dysgraphia, Tourette's syndrome, Autism, Mental Un-wellness and Dyspraxia) workforce
- Gender Lens Perspective: What are employers doing Post Covid?
  - Diversity, Equity and Inclusion: Empowering employees with disabilities
  - L&D and Organizational Learning: What is next?
    - Employee Upskilling and Reskilling
    - Designing an inclusive and effective learning journey
- Managing Generational Diversity in the workplace

This conference aims to:

- Identify strategies to make technology accessible to the wider population that is being left behind
- Discuss the benefits of Diversity, Equity and Inclusion in L&D
- Discuss the benefits of Microlearning
- Identify challenges that hinder learning and development in an organisation

#### **BENEFITS:**

- Increase local and international visibility
- Network with other African L&D Professionals
- Discuss current and future trends in the industry
- Peer learning and sharing of ideas
- Create awareness for Diversity, Equity and Inclusion
- Reduce discrimination against minority groups in organisations

#### **GLOBAL PARTNERSHIPS**

- International Finance Corporation's (IFC) Grow Learn Connect (GLC),
- ASPEN Network of Development Entrepreneurs (ANDE)
- Lingworth Limited
- INGENIO Capital
- ♦ CEFAC
- ◆ La Lune Digital
- Tushiyah Advisory Services

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Learning & Development Africa Conference 2022

## **PROGRAM GUIDE**

	Day 1			
ltem	Speaker	Moderator/MC	Timeline (GMT Accra)	Duration (min)
Pre-Conference			9:00 - 9:30	30
Start		Diana Antwiwaa Amoako/ Christian Elongue	9:30-10:00	30
Welcome		Diana Antwiwaa Amoako/Christian Elongue		
Acknowledgement		Diana Antwiwaa Amoako/Christian Elongue		
Introductions		Diana Antwiwaa Amoako/Christian Elongue		
Conference Opening		Diana Antwiwaa Amoako/Christian Elongue		
Welcome Address	Margaret Jackson, Managaing Partner -Rainbow Consult	Diana Antwiwaa Amoako/ Christian Elongue	10:00-10:05	5
Speaker Change		Diana Antwiwaa Amoako/ Christian Elongue	10:05-10:10	5
Keynote Address	Mrs. Kosi Yankey-Ayeh, Chief Executive Officer -Ghana Enterprises Agency (GEA)	Diana Antwiwaa Amoako/ Christian Elongue	10:10-10:35	25
Speaker Change		Diana Antwiwaa Amoako/ Christian Elongue	10:35-10:40	5

Itom	Speaker	Moderator/MC	Timeline (GMT Accra)	Duration (min)
Address from Chairperson of the L&D Africa Board	Nneka Okekearu, Deputy Director - Enterprise Development Centre of the Pan Atlantic University	Diana Antwiwaa Amoako/ Christian Elongue	10:40-10:50	10
Speaker Change		Diana Antwiwaa Amoako/ Christian Elongue	10:50-10:55	5
Well wishes from L&D Africa Partners		Diana Antwiwaa Amoako/ Christian Elongue	10:55-11:10	15
Well wishes from IFC	Anna Pecot, International Development Consultant at International Finance Corporation		10:55-11:00	5
Well wishes from ANDE West Africa			11:00-11:05	5
Well wishes from Partners			11:05-11:10	5
Well wishes from L&D Committee Members		Diana Antwiwaa Amoako/ Christian Elongue	11:10-11:15	5
Well wishes from Tushiya Advisory Services			11:11-11:13	2
Well wishes from CEFAC	Mehdi Chahed, Managaing Director - CEFAC		11:13-11:15	2
Speaker Change		Diana Antwiwaa Amoako/ Christian Elongue	11:15-11:20	5

Item	Speaker	Moderator/MC	Timeline (GMT Accra)	Duration (min)
		Diana Antwiwaa Amoako/		
Well wishes from Sponsors		Christian Elongue	11:20-11:30	10
Well wishes from MTN			11:20-11:24	4
Well wishes from DYN Device			11:24-11:27	3
Well wishes from Sponsor			11:24:11:30	3
		Diana Antwiwaa Amoako/		
Snack Break		Christian Elongue	11:30-11:50	20
Session 1: Rethinking or				
restrategizing for L&D in light of	De Deter Develote Director			
the global trends - The Great Talent Exodus: How can	Dr. Peter Bamkole, Director- Enterprise Development Centre			
it be prevented in an organization?	(EDC)-PAN Atlantic University	Nneka Okekearu	11:50-12:40	50
Presentation			11:50-12:05	15
Fireside Chat			12:05-12:40	35
		Diana Antwiwaa Amoako/		
Speaker Change		Christian Elongue	12:40-12:45	5
Session 2: Main Plenary - Inclusive				
Banking: Emerging Practices to				
Advance the Economic Inclusion of				
Persons with Disabilities	Debbie Mei Si Bong	Robert Akoto Amoafo	12:45-13:20	35
Presentation			12:45-13:05	20
Q&A			13:05-13:20	15
Item	Speaker		Timeline (GMT	
	SDeaker	Moderator/MC	Accra)	Duration (min)
	Speaker	Moderator/MC Diana Antwiwaa Amoako/	Accra)	Duration (min)
Lunch Break	Speaker	Diana Antwiwaa Amoako/ Christian Elongue	Accra) 13:20- 14:20	Duration (min)
		Diana Antwiwaa Amoako/		
		Diana Antwiwaa Amoako/		
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning.		Diana Antwiwaa Amoako/		
Lunch Break Breakout 1: Panel Discussion -		Diana Antwiwaa Amoako/		
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning.	Diana Antwiwaa	Diana Antwiwaa Amoako/ Christian Elongue	13:20-14:20	60
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next?	Diana Antwiwaa Amoako,Managing Consultant –	Diana Antwiwaa Amoako/ Christian Elongue	13:20-14:20 14:20-15:10	50
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning.	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update	Diana Antwiwaa Amoako/ Christian Elongue	13:20-14:20	60
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next?	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi,	Diana Antwiwaa Amoako/ Christian Elongue	13:20-14:20 14:20-15:10	50
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next? Presentation	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi, Senior Learning and Development	Diana Antwiwaa Amoako/ Christian Elongue	13:20-14:20 14:20-15:10 14:20-14:30	60 50 10
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next? Presentation Presentation	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi,	Diana Antwiwaa Amoako/ Christian Elongue	13:20-14:20 14:20-15:10 14:20-14:30 14:30-14:40	60 50 10
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Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next? Presentation Presentation Panel Discussion Q&A Breakout 2: Panel Discussion - Using technology for wider	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi, Senior Learning and Development	Diana Antwiwaa Amoako/ Christian Elongue	13:20-14:20 14:20-15:10 14:20-14:30 14:30-14:40 14:40-15:00	60 50 10 10 20
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next? Presentation Presentation Panel Discussion Q&A Breakout 2: Panel Discussion - Using technology for wider accessibility and promoting	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi, Senior Learning and Development	Diana Antwiwaa Amoako/ Christian Elongue	13:20-14:20 14:20-15:10 14:20-14:30 14:30-14:40 14:40-15:00	60 50 10 10 20
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next? Presentation Presentation Panel Discussion Q&A Breakout 2: Panel Discussion - Using technology for wider accessibility and promoting diversity and inclusion -	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi, Senior Learning and Development	Diana Antwiwaa Amoako/ Christian Elongue Emmaline Datey	13:20-14:20         14:20-15:10         14:20-14:30         14:30-14:40         14:40-15:00         15:00-15:10	60 50 10 10 20 10
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next? Presentation Presentation Panel Discussion Q&A Breakout 2 : Panel Discussion - Using technology for wider accessibility and promoting diversity and inclusion - Microlearning	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi, Senior Learning and Development	Diana Antwiwaa Amoako/ Christian Elongue	13:20-14:20 14:20-15:10 14:20-14:30 14:30-14:40 14:40-15:00	60 50 10 10 20
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Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next? Presentation Presentation Panel Discussion Q&A Breakout 2 : Panel Discussion - Using technology for wider accessibility and promoting diversity and inclusion - Microlearning Presentation: Using technology for wider accessibility and promoting	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi, Senior Learning and Development	Diana Antwiwaa Amoako/ Christian Elongue Emmaline Datey	13:20-14:20         14:20-15:10         14:20-14:30         14:30-14:40         14:40-15:00         15:00-15:10	60 50 10 10 20 10
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next? Presentation Presentation Panel Discussion Q&A Breakout 2 : Panel Discussion - Using technology for wider accessibility and promoting diversity and inclusion - Microlearning Presentation: Using technology for wider accessibility and promoting diversity and inclusion - Microlearning Presentation: Increase learner	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi, Senior Learning and Development Professional	Diana Antwiwaa Amoako/ Christian Elongue Emmaline Datey	13:20-14:20         14:20-15:10         14:20-14:30         14:30-14:40         14:40-15:00         15:00-15:10         14:20-15:10	60 50 10 10 20 10 50
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next? Presentation Presentation Panel Discussion Q&A Breakout 2 : Panel Discussion - Using technology for wider accessibility and promoting diversity and inclusion - Microlearning Presentation: Using technology for wider accessibility and promoting diversity and inclusion - Microlearning Presentation: Increase learner motivation with gamification in E-	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi, Senior Learning and Development Professional Kwaku Acquuah	Diana Antwiwaa Amoako/ Christian Elongue Emmaline Datey	13:20-14:20         14:20-15:10         14:20-14:30         14:30-14:40         14:40-15:00         15:00-15:10         14:20-15:10	60 50 10 10 20 10 50
Lunch Break Breakout 1: Panel Discussion - L&D and Organizational Learning. What is next? Presentation Presentation Panel Discussion Q&A Breakout 2 : Panel Discussion - Using technology for wider accessibility and promoting diversity and inclusion - Microlearning Presentation: Using technology for wider accessibility and promoting diversity and inclusion - Microlearning Presentation: Increase learner	Diana Antwiwaa Amoako,Managing Consultant – Ideas & Update Ebunoluwa Gbohunmi Owolabi, Senior Learning and Development Professional	Diana Antwiwaa Amoako/ Christian Elongue Emmaline Datey	13:20-14:20         14:20-15:10         14:20-14:30         14:30-14:40         14:40-15:00         15:00-15:10         14:20-15:10	60 50 10 10 20 10 50



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Facilitator Margaret Jackson LPI Expert Facilitator

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Item	Speaker	Moderator/MC	Timeline (GMT Accra)	Duration (min)
Speaker Change		Diana Antwiwaa Amoako/ Christian Elongue	15:10-15:15	5
Talk : The importance of EAPs as an L&D professional	Patience Osekre	Diana Antwiwaa Amoako/ Christian Elongue	15:15-15:35	20
Speaker Change			15:35-15:40	5
Session 4 : Wrapping Up Summary and recommendations	Nneka Okekearu Diana Antwiwaa Amoako	Diana Antwiwaa Amoako/ Christian Elongue	15:40-16:00	20
Closing Remarks	Margaret Jackson			

	Day 2			
Item	Speaker	Moderator/MC	Timeline (GMT Accra)	Duration (min)
Second Day Welcome		Diana Antwiwaa Amoako/ Christian Elongue	9:00:9:05	5
Session 1 Main Plenary -Using technology for wider accessibility and promoting diversity and inclusion. Gender Lens Perspective: What are employers doing Post Covid?	Anne Njambi Kabugi, IFC Regional Gender Lead for Africa	Nneka Okereaku	9:05-9:35	30
Presentation			9:05-9:25	20

Item	Speaker	Moderator/MC	Timeline (GMT Accra)	Duration (min)
Q&A Session			9:25-9:35	10
		Diana Antwiwaa Amoako/		
Speaker Change Room Change		Christian Elongue Diana Antwiwaa Amoako/ Christian Elongue	9:35-9:40 9:40-9:45	5
Breakout 1: Assessing the value of L&D Training and Learning Programs-Using Data to make better L&D Decisions		Marjorie Janczak	9:45-10:45	60
Demonstration by DynDevice LMS	Donna-Marie Quarshie, Lorenzo Gadaleta		9:45-10:05	20
Conversation with Heads of Learning: How to Demonstrate the Value of your Training Programs	Kojo Amissah, Lead Executive/Principal Consultant - CITAM and President of SHRM Forum Ghana		10:05-10:45	40
Breakout 2: Panel Discussion - Utilising Technology to Decrease Barriers in L&D		Basilia Nanbigne	9:45-10:45	60
Presentation: Learning by Doing For Rural Development - Using Technology For Human Needs	Samirah Faruk, Founder and CEO of Serendipity Healthcare Foundation and Mercy Mission Global Ltd		9:45-9:55	10
Presentation: Considerations for Accessible Learning in Low- Resource Contexts	Presentation: Dionne Boateng, Founder & Lead Learning Designer • LearnEd Africa		9:55-10:05	10



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tem	Speaker	Moderator/MC	Timeline (GMT Accra)	Duration (min)
&A			10:35-10:45	10
		Diana Antwiwaa Amoako/		
Speaker Change		Christian Elongue	10:45-10:50	5
		Diana Antwiwaa Amoako/		
Room Change		Christian Elongue	10:50-10:55	5
Talk : The role of software		Diana Antwiwaa Amoako/		
development in L&D	Kofi Amanfo	Christian Elongue	10:55-11:05	10
		Diana Antwiwaa Amoako/		
Snack Break		Christian Elongue	11:05-11:25	20
Breakout 3: Learning and				
Development as a tool to build and				
support a Neurodiverse workforce.		Robert Alesta Arestal	11125 (2)15	
		Robert Akoto Amofah	11:25-12:15	50
Presentation: A More Inclusive	Nana Bema Kodwiw, Strategy			
Workforce; the Turn of Neurodiverse Assets	Implementation Lead - GCB Bank PLC		11.75-11.75	10
Neurodiverse Assets			11:25-11:35	10
Discussion			11125 12105	
Discussion			11:35-12:05	30
Q&A			12:05-12:15	10
Breakout 4: Panel Discussion -				
Navigating the Generational Gap in				
a Workplace Environment		Daniel Amekudzi	11:25-12:15	50
			Timeline (GMT	
Item	Speaker	Moderator/MC	Accra)	Duration (min)
Presentation: Managing				
Generational Diversity in The	Fue Free de			
Workplace	Eyo Francis		11:25-11:35	10
Discosion				
Discussion			11:35-12:05	30
Q&A			12:05-12:15	10
		Diana Antwiwaa Amoako/		
Room Change		Christian Elongue	12:15-12:20	5
		Diana Antwiwaa Amoako/		
Speaker Change		Christian Elongue	12:20-12:25	5
Session 5: Plenary Session		Daniel Amekudzi	12:25-13:05	40
Presentation: Closing the SME				
Knowledge Gap in Emerging	Jimmy Karima Chakacha, SME			
Markets	Banking Consultant-IFC		12:25-12:35	10
Presentation: Adapting and				
employing relevant tools to assess	Dr. Frank Gudrun, Director and			
and ensure no one is left behind in	founder African Virtual Bridging School, South Africa		12:25-12:45	10
Learning & Development	School, South Alfica		12:35-12:45	10
Q&A			12:45-13:05	20
Lunch Break		Diana Antwiwaa Amoako/		
Lunch Break		Christian Elongue	13:05-14:05	60
	Margaret Jackson, Managing			
	Partner - Rainbow Consult and	Dala and the second second		
Fireside Chat	Peter Anomah-Kordieh	Robert Akoto Amofah	14:05-14:45	40

Iten	n Speaker	Moderator/MC	Timeline (GMT Accra)	Duration (min)
Speaker Change		Diana Antwiwaa Amoako/ Christian Elongue	14:45-14:50	5
Session 6: Plenary Session - Time	Ms. Caroline Nyamwaya Mwazi, Huru Consult - Director and Chief			
for Africa to Step Up	Change Catalyst		14:50-15:15	25
Presentation			14:50-15:10	20
Q&A			15:10-15:15	5
Speaker Change		Diana Antwiwaa Amoako/ Christian Elongue	15:15-15:20	5
	Dr.Jeff Bassey, Country Director, Global Professional Certification,			
Keynote Speech	Professional Centre		15:20-15:40	20
Day 2 : Wrapping Up		Diana Antwiwaa Amoako/ Christian Elongue	15:40-15:55	15
Miscellaneous Announcements	Diana Antwiwaa Amoako/ Christian Elongue			10
	Diana Antwiwaa Amoako/ Christian Elongue			

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More Information :

wellnesspartnerships@gmail.com

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## SPEAKERS



Mrs.Kosi Antwiwaa Yankey-Ayeh Chief Executive Officer- Ghana Enterprise Agency (GEA)



Dr. Peter Bamkole Director, Enterprise Development Center, Pan-Atlantic University



Dr.Jeff Kwame Bassey Country Director, Global Professional HR Certification



Anne N. Kabugi Regional Gender Lead – Africa, Gender and Economic Inclusion Group



Dionne Fritswa Boateng Founder and Lead Learning Designer- LearnEd Ltd.



Jimmy Karima Chakacha SME Banking Consultant, Advisory Services, IFC- World Bank Group



Eyo Francis Senior Consultant- Chief Farmer



Nana Bema Kodwiw Strategy Implementation Lead (People & Talent) - GCB Bank PLC



Mrs. Anna Armo-Himbso Deputy Chief Executive Officer of the Ghana Enterprises Agency (GEA)



Diana Amoako Managing Consultant – Ideas & Update



Professor Mrs. Sonia Sahli University Assistant Professor of Computer Science -Higher Institute of Technological Studies Kairouan Experts In Pedagogical Engineering



**Prof. Dr. Gudrun Frank** Director And Founder- African Virtual Bridging School, South Africa



Ms.Ebunoluwa Gbohunmi Owolabi Senior Learning and Development Professional



Mr. Kojo Amissah Lead Executive/Principal Consultant -CITAM and President of SHRM Forum Ghana



Samirah Faruk Founder And CEO - Serendipity Healthcare Foundation and Mercy Mission Global Ltd



Kofi Ofori-Amanfo Managing Director, Linqworth Limited



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#### Contact Us: Diana Antwiwaa Amoako

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# Facilitating Learning: ONLINE & IN-PERSON

Facilitator Margaret Jackson IFC Master Trainer

## TOPICS TO BE COVERED

- Needs Assessments
- Accelerated Learning Principles
- Learning Styles and Preferences
- The Learning Environment
- The Four Phases of the Learning Cycle
- IFC-LPI Trainer Performance Monitoring and Assessment Evaluation Criteria
- Questioning Techniques
- Giving Constructive Feedback
- Managing Disruptive Learner Behaviors
- Using Equipment Effectively
- Common and Advanced Web-Conferencing Features that make Online Training More Engaging

#### WHO SHOULD ATTEND

- New Trainers
- Seasoned Trainers
- Managers in charge of Training

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